

## End of Life (EOL) Notification – V3C

May 17<sup>th</sup>, 2022

To whom it may concern,

Due to serious material shortage impacted from COVID19, Castles has announced End of Life (EOL) status for the V3C product. After a thorough review of our existing product offerings we have decided to discontinue V3C in order to provide you with more advanced products while efficiently managing our product portfolio. Please see the table below for specific part numbers.

In order to fulfill your requirements beyond this product's discontinuation, we invite you to evaluate and consider alternative Castles products. Please contact your Castles sales representative with any questions or concerns regarding this matter.

### EOL Devices

1. V3C EOL Part number : From 10537000 to 10537256.

Below are some **key dates** to acknowledge:

| Milestone                      | Definition  | Date         |
|--------------------------------|---|--------------|
| End-of-Life (EOL) Announcement | End-of-Life notification is distributed via email to customer | May 31, 2022 |
| End-of Sales (EOS)             | The last day for last purchase order. May not be cancelled    | May 31, 2022 |
| Final Shipment Date            | Last date to ship all final purchase to customers             | Feb 28, 2023 |
| End-of-Life and End of Support | The last day to receive service and technical support.        | Aug 30, 2024 |

2. Please note that if EOL occurs prior to the expiration of the warranty period, we reserve the right to service this warranty with replacement parts.

Thank you for your cooperation and we look forward to working with you on other alternatives to meet your business requirements.



Eddie Lin

General Manager

